

# Permanent Supportive Housing: A Minnesota Case Study

GLIHA Quarterly Meeting  
March 14<sup>th</sup>, 2023  
Continued-Part 2

# Service Centers

- Located in the 2 communities of Red Lake and Redby, which are the largest population centers
- Co-located with duplexes of RLSH1 and RLSH2
- Services in Little Rock and Ponemah will be offered at Community Centers or in-home



# Service Center Floor Plan

- Meets MN accessibility standards for public buildings
- Uses trauma-informed design principles
- Staff office has window to gather area
- Full kitchen with serving counter
- Large gather area
- Small meeting room/reception area
- 2<sup>nd</sup> office for guest staff/quiet room
- 2 family restrooms w/changing tables
- Security cameras inside and out
- Storage area for emergency food/diapers/other needs
- Doors open from gather area to patio



# Red Lake Site Map



# Housing/Supportive Services Model

- Housing First
- Services offered at the Service Centers, Community Centers in in-home. Service Centers will be staffed 8:00-4:30 Monday-Friday by Supportive Housing Advocates. Guest office for staff from other programs.
- Universal trauma-informed care for tenants and staff. 2<sup>nd</sup> office may be used as a quiet room with smudging, soft music.
- Harm Reduction for people who use drugs (including alcohol). There will be no requirement for sobriety. Staff will work with tenants to reduce the harmful consequences of their use, including families with children.
- Cultural activities will be offered by staff and spiritual leaders.
- Services will be voluntary unless required for eviction prevention.

- Staff will be trained in Motivational Interviewing to help enlist a tenant's cooperation in moving toward their goals.
- The majority of services will be funded through Housing Stabilization Services, an MA billable service in MN
  - A tenant council will meet at each Service Center to advise RLSH2 about property management and supportive services. They will organize events, classes, and gatherings to increase neighborhood cohesiveness.
  - Service Centers will host education classes, activities such as crafting, drum group, feasts, language learning, talking circles, etc.

# Thank you!

Carol Priest

Supportive Housing Manager

Red Lake Housing Authority

218-679-1284

218-368-9079

[cpriest@redlakenation.org](mailto:cpriest@redlakenation.org)

